

# On-Line Giving

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## Frequently Asked Questions About Online Giving

**Q. Is it safe to give online?** Yes. Our service provider, Vanco Services, is designated as a PCI (Payment Card Industry) Level 1 Compliant Service Provider. That means that customer transaction data is managed under the highest security standards in the industry.

**Q. What types of bank accounts can I give from?** You can choose from checking, savings, Visa, Mastercard, Discover, or American Express accounts.

**Q. Can I make a one-time contribution?** Yes, simply choose "One Time" from the giving frequency drop down. You will also be able to choose the date that the contribution is deducted from your account

**Q. Can I change my gift once I have set it up?** Yes, as long as you created a profile when you initially set up your gift. Simply log in and make your change. If you need help making a change to your giving, simply contact Shelia Williams.

**Q. Will I still receive regular contribution statements from the church?** Yes, all online contributions will be credited to your account and will appear on your annual statement along with any other donations.

**Q. Can I print a copy for my records?** Yes, once your payment is finalized you will be given the option to print your receipt. Creating a profile will allow you to log in at any time and see a history of your contributions.

**Q. Can I make a non-cash contribution such as stock?** Yes, but not through our online giving process. Contact Paul Reinhart to review all the options for supporting the ministries of the Church.

**Q. Will I still get my offering envelopes in the mail?** Yes, on your profile mark the box I want to continue to receive envelopes. We have no intention to replace the tradition envelope system. The future envelopes will contain a box identified as "On-line" contribution and can be place in the Offertory collection during Holy Mass.